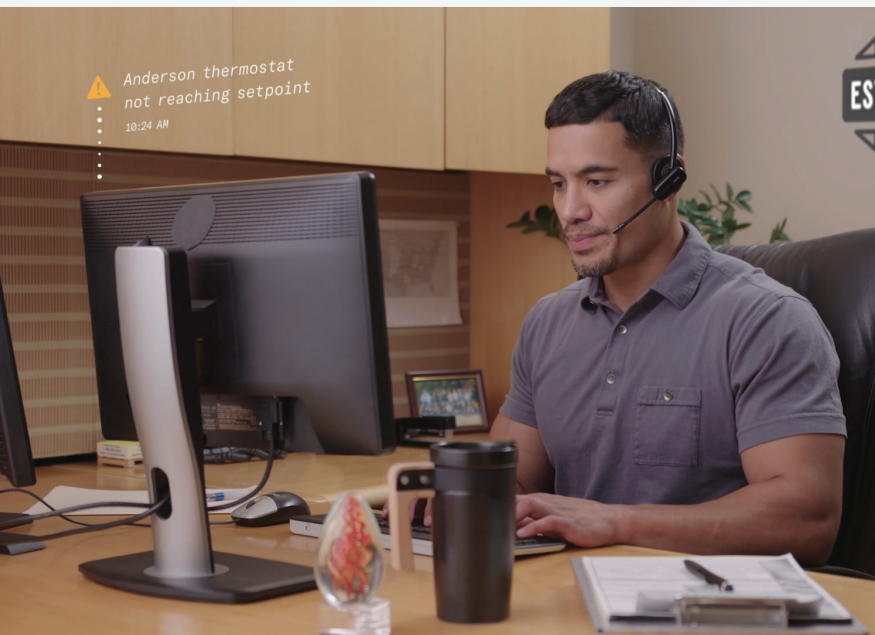
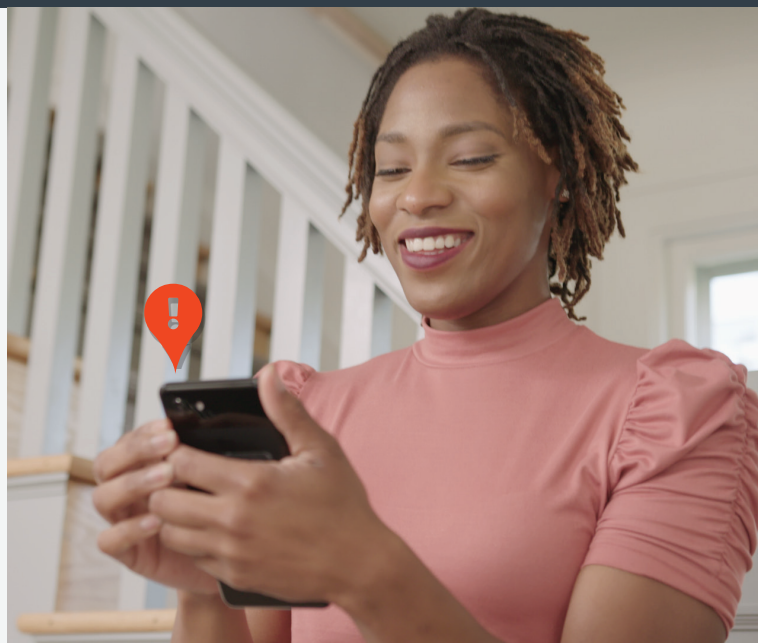


Not Home? Not a Problem.

The **Dealer Remote Access** diagnostics feature in the Trane® Home app allows your dealer to remotely monitor your system health. This capability helps your dealer provide proactive, contact-less support and address potential issues remotely before they become real problems.

Convenience & flexibility in the palm of your hand.

From your mobile device, thermostat, or computer, choose to give your technician limited access to your smart thermostat. This allows them to view or adjust your settings remotely, only when needed. Remote access from your dealer only happens with your permission, and you decide when and for how long they're connected. Trane Diagnostics doesn't access data from any other system in your home. And it's secure—you are always in control.

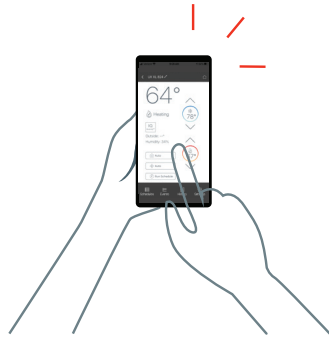


Peace of Mind.

Issues can be identified and resolved more quickly and may even eliminate a visit to your home. You will receive a notification of the request to service your system. You will know the amount of time they need access and even be notified when they are done. On top of that, you'll have peace of mind knowing that you're connected to a team of experts dedicated to keeping you comfortable.

Get it, Set it, Go.

1



STEP 1: Install

Search the Apple™ Store or Google Play™ store for the free Trane Home app. Download the app, create an account and connect your thermostat.

Quickly find the app by scanning the code below using your phone's camera.

SCAN ME



Trane Home has allowed you to connect and control all of the elements of your smart home comfort, and now it will transform how you manage your time and heating and air conditioning maintenance.

**Personalize
Your Home**

WE CARE ABOUT YOUR PRIVACY

works with
Hey Google

COMPATIBLE WITH
Amazon Alexa

Trane Home is compatible with some voice-activated devices.

Homeowners can only share their system's data when they manually choose to.

2

Opt In

Through the Trane Home app, opt in to Diagnostics by going to **"App Settings"** then **"Home Settings"** and sliding the toggle on the right to opt in.

3



STEP 3: Accept and grant dealer access

You can accept a Dealer Remote Access request from your mobile app, thermostat, or computer by going to TraneHome.com